

#### PERFORMANCE AGREEMENT 2024/2025

MADE AND ENTERED INTO BY AND BETWEEN

MAKGATA NAMUDI REGINAH

"MUNICIPAL MANAGER"
(HEREINAFTER "THE EMPLOYER")

ON BEHALF OF THE ELIAS MOTSOALEDI LOCAL MUNICIPALITY

AND

MABOA JAN MASHITE

"ACTING SENIOR MANAGER: CORPORATE SERVICES"

(HEREIAFTER "THE EMPLOYEE")

AND

JOINTLY REFERRED TO AS "THE PARTIES"

FOR

THE FINANCIAL YEAR 1ST JULY 2024 TO 30TH JUNE 2025

# TABLE OF CONTENTS

| No. | DESCRIPTION                            | PAGE  |
|-----|--|-------|
| 1   | INTRODUCTION                           | 3     |
| 2   | PURPOSE OF THIS AGREEMENT              | 3     |
| 3   | COMMENCEMENT AND DURATION              | 3     |
| 4   | PERFORMANCE OBJECTIVES                 | 4     |
| 5   | PERFORMANCE MANAGEMENT SYSTEM          | 4-6   |
| 6   | EVALUATING PERFORMANCE                 | 6-10  |
| 7   | OBLIGATIONS OF THE EMPLOYER            | 10    |
| 8   | CONSULTATION                           | 10    |
| 9   | MANAGEMENT OF EVALUATION OUTCOMES      | 11    |
| 10  | DISPUTES RESOLUTION                    | 11    |
| 11  | GENERAL                                | 12    |
|     | ANNEXURE A – PERFOMANCE PLAN           | 13-17 |
|     | ANNEXURE B – PERSONAL DEVELOPMENT PLAN | 18    |
|     | SCORING GUIDE                          | 19    |
|     | A SAMPLE OF CALCULATIONS PROCEDURE     | 21    |

#### 1. INTRODUCTION

- 1.1 The Elias Motsoaledi Local Municipality (EMLM) has entered into a Contract of Employment with the Employee in terms of Section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer (Municipal Manager) and the Employee (Acting Senior Manager Corporate Services) are herein referred to as "the Parties".
- 1.2 Section 57(1) (b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement. The Parties hereby conclude the Performance Agreement for the period 01st July 2024 to 30th June 2025.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee (Acting Senior Manager of Corporate Services) reporting to the Employer (Municipal Manager), to a set of actions that will secure local government policy goals.

### 2. PURPOSE OF THIS AGREEMENT

The Parties agree that the purposes of this Agreement are to:

- 2.1 comply with the provisions of Section 57(1)(b), s57 (4)(a), s57(4)(b) and s57(5) of the Systems Act;
- 2.2 specify objectives, indicators and targets defined and agreed upon with the Employee and communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the budget of the Employer;
- 2.3 specify areas of accountabilities as set out in the performance plan which is an annexure to this performance agreement;
- 2.4 monitor and measure the performance of the Employee against the set targeted outputs;
- 2.5 establish a transparent and accountable working relationship between the Parties;
- 2.6 give effect to the Municipality's commitment to a performance-orientated relationship with its Employee in attaining equitable and improved service delivery;
- 2.7 use the Performance Agreement as the basis for assessing whether the Employee has met the performance expectations applicable to his job; and
- 2.8 in the event of outstanding performance, to appropriately reward the Employee.

#### 3. COMMENCEMENT AND DURATION

- 3.1 Regardless of the date of signature hereof, this Agreement shall be deemed to have commenced on the 01st July 2024 ending 30th June 2025, and, subject to paragraph 3.3, will continue in force until a new Performance Agreement is concluded between the parties as contemplated in paragraph 3.2;
- 3.2 The Parties will review the provisions of this Agreement during June each year. The parties will conclude a new performance agreement that replaces this Agreement at least once a year by not later than July each year as prescribed by s57(2)(a) of the Systems Act.



- 3.3 This Agreement will terminate on the termination of the Employee's Contract of Employment for any reason as provided for in the Contract of Employment.
- 3.4 The contents of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement, the work environment alters (whether as a result of government or Council decision or otherwise) to an extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

## 4. PERFORMANCE OBJECTIVES

- 4.1 Annexure "A", the Performance Plan sets out:
- 4.1.1 The performance indicators and targets that must be met by the Employee; and
- 4.1.2 The time frames within which those performance indicators and targets must be met.
- 4.2 The performance indicators and targets reflected in Annexure "A" are set by the Employer in consultation with the Employee, and include key objectives; key performance indicators; target dates and weightings.
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Municipality's IDP.
- 4.5 The Municipality will make available to the Employee such subordinate employees as the Employee may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement; provided that it will at all times remain the responsibility of the Employee to ensure that he complies with those performance obligations and targets.
- 4.6 The Employee will at his request be delegated such powers by the Employer as may in the discretion of the Municipality be reasonably required from time to time to enable him to meet the performance objectives and targets established in terms of this Agreement.

### 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Municipality adopts or introduces for the management of the Municipality and its staff.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Municipality, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

NR

- The employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPAs) (including special projects relevant to the employee's responsibilities) within the local government framework.
- The criteria upon which the performance of the employee must be assessed consist of two components, both of which must be contained in the performance agreement. The employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and Core Competency Requirements (CCRs) respectively. Each area of assessment will be weighted and will contribute a specific part to the total score. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- The Employee's assessment will be based on his or her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee:

| Organizational Key Performance Areas (KPA's)           | Weighting |
|--|-----------|
| Spatial Rationale                                      |           |
| Municipal Institutional Development and Transformation | 80        |
| Basic Service Delivery                                 |           |
| Local Economic Development                             |           |
| Municipal Financial Viability and Management           | 10        |
| Good Governance and Public Participation               | 10        |
| Total  | 100%      |

5.7 The CCRs will make up the other 20% of the Employee's assessment score. CCRs that are deemed to be most critical for the employee's specific job should be selected from the list below as agreed to be between the Employer and the Employee and must be considered with due regard to the proficiency level agreed to:

| CORE CO                               | DMPETENCY REQUIREMENTS FOR EMPLOYEES (CO<br>ES  | CR)    |
|---------------------------------------|---|--------|
|                                       |   | Weight |
| Strategic Direction and<br>Leadership | *Impact and Influence. *Institutional Performance Management. *Strategic Planning and Management. *Organizational Awareness.        | 10     |
| People Management                     | *Human Capital Planning and Development. *Diversity Management *Employee Relations Management. *Negotiation and Dispute Management. | 40     |
| Program and Project<br>Management     | *Program and Project Planning and Implementation. *Service Delivery Management. *Program and Project Monitoring and Evaluation.     | 10     |

| Financial Management      | *Budget Planning and Execution. *Financial Strategy and Delivery  | 10   |
|---------------------------|---|------|
| Change Leadership         | *Financial Reporting and Monitoring.  *Change Vision and Strategy.  *Process Design and Improvement.  *Change Impact Monitoring and Evaluation. |      |
| Governance Leadership     | *Policy Formulation.  *Risk and Compliance Management.  *Cooperative Governance.  | 10   |
| CORE COMPETENCIES         |   |      |
| Moral Competence          |   |      |
| Planning and Organising   |   | 5    |
| Analysis and Innovation   |   |      |
| Knowledge and             |   | 5    |
| information Management    |   |      |
| Communication             |   |      |
| Results and Quality Focus |   | 10   |
| Total Percentage          |   | 100% |

## 6. EVALUATING PERFORMANCE

- 6.1 Annexure "A" to this Agreement sets out:
- 6.1.1 the standards and procedures for evaluating the Employee's performance; and
- 6.1.2 The intervals for the evaluation of the Employee's performance.
- Despite the establishment of agreed intervals for evaluation, the Employer may, in addition, review the Employee's performance at any stage while the Contract of Employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented and, where possible, actions agreed.
- 6.4 The annual performance appraisals must involve:
  - (a) Assessment of the achievement of results as outlined in the performance plan:
    - (i) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
    - (ii) An indicative rating on the five-point scale should be provided for each KPA
    - (iii) The applicable assessment rating calculator must then e used to add the scores and calculate a final score.



#### (b) Assessment of the CCRs

- (i) Each CCR should be assessed according to the extent to which the specified standards have been met
- (ii) An indicative rating on the five-point scale should be provided for each CCR
- (iii) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
- (iv) The applicable assessment rating calculator must then be used to add the scores and calculate a final CCR score.

## **Overall Rating**

- (i) An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisals.
- (ii) The assessment of the performance of the employee will be based on the following rating scale for KPA's and CCR's (i.e the following table will be used in determining the payment of the reward):

| LEVEL                                 | DESCRIPTION   | RATING | ASSESSMENT<br>SCORE | PERFORMANCE BONUS RATIOS  |
|---------------------------------------|---|--------|---------------------|---|
| Level 5: Outstanding Performance 150% | Performance far exceeds the standard expected for the job in all areas of the manager. The manager has achieved exceptional results against all performance criteria and indicators specified in the Performance Plan and maintained this in all areas of responsibility throughout the year. |        | 75 – 100            | Maximum bonus allowed ito. Regulations is between 10% and 14% of person's inclusive annual remuneration package. The % as determined per Council Resolution is as follows:  75 - 76% = 10%  77 - 78% = 11%  79 - 80% = 12%  81 - 84% = 13%  85 - 100% = 14% |

| Level 4: Performance significantly above expectations 130-149% | Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the Performance Plan and fully achieved all others throughout the year.  | 4 | 65 – 74 | Maximum bonus allowed ito. Regulations is between 5% and 9% of person's inclusive annual remuneration package  The % as determined per Council Resolution is as follows:  65 – 66%=5%  67 – 68%=6%  69 –70% = 7%  71-72% =8%  73 – 74% =9% |
|--|---|---|---------|--|
| Level 3:<br>Fully effective<br>100-129%                        | Performance fully meets the standard expected for the job in all areas. The manager has achieved effective results against all significant performance criteria and indicators specified in the Performance Plan and may have achieved results significantly above expectations in one or two less significant areas throughout the year.   | 3 | 51 – 64 | No bonus   |
| Level 2: Performance not fully satisfactory 67-99%             | Performance is below the standard required for the job in key areas. The manager has achieved adequate results against many key performance criteria and indicators specified in the Performance Plan but did not fully achieved adequate results against others during the course of the year. Improvement in these areas is necessary to bring performance up to the standard expected. | 2 | 31 – 50 | No bonus   |

| Level 1:                 | Performance does not meet the standard required for the job. The  | 1 | Less than 30 | No bonus |
|--------------------------|---|---|--------------|----------|
| Unacceptable performance | manager has not met one or more fundamental requirements and/or is achieving results that are well below  |   |              |          |
| 0-66%                    | the performance criteria and indicators in a number of significant areas of responsibility. The manager has failed to demonstrate the commitment or ability to bring performance up to the level expected despite efforts to encourage improvement. |   |              |          |

## 6.5 Reward for Performance

- The performance bonus will be determined by the Municipal Council based on affordability and the stipulations of the Performance Agreement.
- 6.5.2 A merit reward for performance in addition to the annual reviewed remuneration will be considered by the Council not later than September under the following conditions:
  - The payment of the reward will be based on the period under review and result of the performance score;
  - b) The amount of the reward will not exceed 14% of the Employee's total remuneration, but will be subjected to affordability to the Municipality; and
  - c) The performance score will be obtained by using the performance plan.
  - d) Where external factors have a negative influence on the result of the performance as scrutinized and recommended by the Performance Audit Committee, the Municipality may grant a reward (see Regulation Number 29089 of 01 August 2006);
  - e) The reward if granted, will be paid annually after the compilation of the financial statements and after finalisation of the performance appraisal;
  - f) The final outcome of the performance appraisal will determine the reward;

For purposes of evaluating the annual performance of the municipal manager, an evaluation panel constituted of the following persons must be established –

- (i) Executive Mayor or Mayor;
- (ii) Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- (iii) Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
- (iv) Mayor and/or municipal manager from another municipality; and



- (v) Member of a ward committee as nominated by the Executive Mayor or Mayor.
- 6.6 For purpose of evaluating the annual performance of the Manager Directly Accountable to the Municipal Manager, an Evaluation Panel constituted of the following persons may be established
  - (i) Municipal Manager;
  - (ii) Chairperson or the relevant member of the Audit Committee;
  - (iii) The Member of the Executive Committee; and
  - (iv) Municipal Manager from another Municipality.
- 6.7 The manager responsible for performance management of the municipality or delegated assignee must provide secretariat services to the Evaluation Panel referred to above.

#### Schedule for Performance Reviews

6.8 The performance of the Employee in relation to his or her performance agreement may be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter: July — September; Second quarter: October – December; Third quarter: January — March; Fourth quarter: April – June

- 6.9 The Employer must keep a record of the mid-year review and annual assessment meetings.
- 6.10 Performance feedback must be based on the Employer's assessment of the Employee's performance.
- 6.11 The Employer will be entitled to review and make reasonable changes to the provisions of the performance plan from time to time for operational reasons on agreement between both parties.
- 6.12 The Employer may amend the provisions of the performance plan whenever the performance management system is adopted, implemented or amended as the case may be on agreement between both parties.

## 7. OBLIGATIONS OF THE EMPLOYER

The Employer must -

- (1) Create an enabling environment to facilitate effective performance by the employee;
- (2) Provide access to skills development and capacity building opportunities;
- (3) Work collaboratively with the employee to solve problems and generate solutions to common problems that may impact on the performance of the employee;
- (4) On the request of the employee delegate such powers reasonably required by the employee to enable him or her to meet the performance objectives and targets established in terms of the agreement; and



(5) Make available to the employee such resources as the employee may reasonably require from time to time to assist him or her to meet the performance objectives and targets established in terms of the agreement

#### 8. CONSULTATION

- 8.1 The Employer agrees to consult the Employee timeously where the exercising of the Employer's powers will –
- 8.1.1 have a direct effect on the performance of any of the Employee's functions;
- 8.1.2 commit the Employee to implement or to give effect to a decision made by the Executive Committee;
- 8.1.3 have a substantial financial effect on the Municipality.
- 8.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in paragraph 8.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

#### 9. MANAGEMENT OF EVALUATION OUTCOMES

- 9.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 9.2 A performance bonus ranging from 5% to 14% of the all-inclusive remuneration package may be paid to an employee in recognition of outstanding performance. In determining the performance bonus the relevant percentage is based on an overall rating, calculated by using the applicable assessment rating calculator; provided that:
  - a score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and
  - a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
- 9.3 In the case of unacceptable performance, the Employer shall:
  - Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
  - After appropriate performance counselling and having provided the necessary guidance and/or support and reasonable time for improvement in performance, and performance does not improve, the Employer may, subject to compliance with applicable labour legislation, be entitled by notice in writing to the Employee to terminate the Employee's employment in accordance with the notice period set out in the Employee's contract of employment.



### 10. DISPUTES RESOLUTION

- 10.1 Any disputes about the nature of the Employee's Performance Agreement whether it relates to key responsibilities, priorities, methods of assessment and/or salary increment in the agreement, must be mediated by the Mayor within thirty days (30) of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.
- Any disputes about the outcome of the Employee's performance evaluation must be mediated by a member of the municipal council, provided that such member was not part of the Evaluation Panel provided for in sub-regulation 27(4), within thirty (30) days of receipt of a formal dispute from the employee.
- 10.3 Nothing contained in this Agreement in any way limits the right of the Employer to terminate the Employee's Contract of Employment with or without notice for any other breach by the Employee of his obligations to the Municipality or for any other valid reason in law.

## 11. GENERAL

- 11.1 The contents of this Agreement and the outcome of any review conducted in terms of Annexure "A" will not be confidential, and may be made available to the public by the Municipality, where appropriate.
- 11.2 Nothing in this Agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his Contract of Employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 11.3 At the end of the tunnel, the Employee may not be assessed if s/he presents to be in the employ of the Employer for a period of less than six (06) months.



| Signed at Groblersdal, Elias Motsoaledi Local Municipality, on thisday of        |
|--|
| July 2024.   |
| Her  |
| J.M MABOA<br>ACTING SENIOR MANAGER: CORPORATE SERVICES                           |
| AS WITNESSES:  |
|  |
| Signed at Groblersdal, Elias Motsoaledi Local Municipality, on this day of 2024. |
| Ms. NR Makgata Pr Tech Eng<br>Municipal Manager                                  |
| AS WITNESSES:  |
| Romalus:   |

KPA 2: INSTITUTIONAL DEVELOPMENT AND MUNICIPAL TRANSFORMATION

Strategic Objectives: To build capable, responsive, accountable, effective and efficient municipal institutions and administration

| A CHARLES                             | Acetara. |  |  |  |
|---------------------------------------|----------|--|--|--|
|                                       | Evidence | Letter of<br>good<br>standing                                  | Attendance<br>register and<br>minutes                | Website<br>Register  |
|                                       | 4th Otr. | 100%<br>submission of<br>return of<br>earnings by<br>June 2025 | 8<br>LLF meetings<br>held by 30 June<br>2025         | Maximum of 5<br>(five) working<br>days from the<br>date submitted<br>to ICT by 30<br>June 2025 |
| 2024/2025                             | 3rd Qtr. | n/a  | 6<br>LLF meetings<br>held by 31<br>March 2025        | Maximum of 5 (five) working days from the date submitted to ICT by 31 March 2025               |
|                                       | 2nd Qtr. | n/a  | 4<br>LLF<br>meetings<br>held by<br>December<br>2024  | Maximum of 5 (five) working days from the date submitted to ICT by 31 December 2024            |
|                                       | 1st Qtr. | n/a  | 2<br>LLF meetings<br>held by 30<br>September<br>2024 | Maximum of 5 (five) working days from the date submitted to ICT by 30 September 2024           |
| Annual target                         |          | 100%<br>submission of<br>retum of<br>earnings by<br>June 2025  | 8<br>LLF meetings<br>held by 30<br>June 2025         | Maximum o 5 (five) working days from the date submitted to ICT by 30 June 2025                 |
| Audited baseline 2022/                | 2023     | New  | 9  | 5 working days   |
| Original<br>Budget<br>R000's          | 2024     | OPEX   | n/a  | 0  |
| Weighting s                           |          | വ  | rð.  | ro.  |
| Key performance Weighting indicator s |          | Submission of return of earnings (ROE)                         | Number of LLF<br>meetings held                       | Turnaround time in placing documents & information on the municipal website                    |
| Program                               |          | SHO  | <del>1</del> 1                                       | TO.  |
| %<br>S                                |          | ID01   | ID02   | 1003   |

|                              | Evidence | ICT Job<br>Card<br>Reports  | Reviewed<br>Master<br>Systems<br>Plan and<br>Council<br>resolution | Server<br>availability<br>reports                                      |
|------------------------------|----------|---|--|--|
|                              | 4th Qtr. | 100%<br>of reported ICT<br>incidents<br>resolved by 30<br>June 2025           | n/a  | 99 % -100% of<br>Servers uptime<br>reported by 30<br>June 2025         |
| 2024/2025                    | 3rd Qtr. | 100%<br>of reported<br>ICT incidents<br>resolved by<br>31 March<br>2025       | n/a  | 99 % -100% of Servers uptime reported by 31 March 2025                 |
|                              | 2nd Qtr. | 100%<br>of reported<br>ICT incidents<br>resolved by<br>31<br>December<br>2024 | n/a  | 99 % -100% of Servers uptime reported by 31 December 2024              |
|                              | 1st Qtr. | 100%<br>of reported ICT<br>incidents<br>resolved by 30<br>September<br>2024   | 100% reviewal of the Master Systems Plan by 30 September 2024      | 99 % -100% of<br>Servers uptime<br>reported by 30<br>September<br>2024 |
| Annual target                |          | 100%<br>of reported ICT<br>incidents<br>resolved by 30<br>June 2025           | 100% Reviewal of the Master Systems Plan by 30 September 2024      | 99 % -100% of<br>Servers uptime<br>reported by 30<br>June 2025         |
| Audited baseline 2022/       | 2023     | 400%  | new  | 100%   |
| Original<br>Budget<br>R000's | 2024/    | 0   | n/a  | 0  |
| Weighting s                  |          | 2   | ro.  | 2  |
| Key performance indicator    |          | % of reported ICT incidents resolved  | %<br>Reviewal of ICT<br>Master Systems<br>Plan                     | % of Servers .<br>uptime reported                                      |
| Program<br>me                |          | ICI   | ICT  | LDI  |
| No.                          |          | 1004  | 1005   | 900  |

KPA 4 - BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

Strategic objectives: To provide for basic services delivery and sustainable infrastructural development

|                  | Evidence                                  | Expenditure report   | Delivery<br>note  | Expenditure report   |
|------------------|---|--|---|--|
|                  | 4th Qtr.                                  | 100%<br>expenditure on<br>computer<br>equipment by<br>30 June 2025                 | n/a   | n/a  |
|                  | 3rd Qtr.                                  | 80% expenditure<br>on computer<br>equipment by 31<br>March 2025                    | n/a   | n/a  |
|                  | 2nd Qtr.                                  | 60%<br>expenditure<br>on computer<br>equipment by<br>31 December<br>2024           | n/a   | п/а  |
| 7.5              | 1st Qtr.                                  | 50%<br>expenditure<br>on computer<br>equipment by<br>30 September<br>2024          | 14<br>printers to be<br>procured by<br>30 September<br>2024 | 95% minimum expenditure on furniture and office equipment by 30 September 2024 |
| CAPITAL PROJECTS | Annual target                             | 100%<br>expenditure on<br>computer<br>equipment by<br>30 June 2025                 | 14<br>printers to be<br>procured by 30<br>September 2024    | 95% minimum expenditure on furniture and office equipment by 30 September 2024 |
| S                | Audited baselin e 2022/                   | 99.31%   | new   | 87%  |
|                  | Original<br>Budget<br>R000's<br>2024/2025 | R1 360 404   | R5 509 565  | R300 000   |
|                  | Weigh                                     | 2  | ಎ   | က  |
|                  | Key<br>performance<br>indicator           | % expenditure on computer equipment (servers Laptops Desktops Switches Printers)   | Number of<br>printers to be<br>procured                     | % expenditure on furniture and office equipment                                |
|                  | Project                                   | Computer<br>equipment<br>(servers,<br>laptops<br>Desktops<br>Switches<br>Printers) | Printers  | Furniture<br>and office<br>equipment   |
|                  | Ward<br>-No                               | n/a  | n/a   | n/a  |
|                  | 9   | BS<br>01   | 02<br>02  | BS<br>03   |

KPA 5: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

Strategic Objectives: To improve sound and municipal financial management

|                                 | Evidence      | Signed deviation report Creditors age analysis/   | Invoice<br>register  |
|---------------------------------|---------------|---|--|
|                                 | 4th Qtr.      | Maximum of 1<br>SCM deviation<br>reports<br>submitted to<br>municipal<br>manager<br>(reduction of<br>number of<br>deviations by<br>30 June 2025                   | to service providers within 30 days of receiving relevant invoice by 30 June 2025                            |
| 2024/2025                       | 3rd Qtr.      | Maximum of 1<br>SCM deviation<br>reports<br>submitted to<br>municipal<br>manager<br>(reduction of<br>number of<br>deviations by<br>31 March<br>2025<br>100% of    | made to<br>service<br>providers<br>within 30 days<br>of receiving<br>relevant<br>invoice by 31<br>March 2025 |
|                                 | 2nd Qtr.      | Maximum of 1<br>SCM deviation<br>reports<br>submitted to<br>municipal<br>manager<br>(reduction of<br>number of<br>deviations by<br>31 December<br>2024<br>100% of | to service providers within 30 days of receiving relevant invoice by 31 December 2024                        |
|                                 | 1st Qtr.      | Maximum of 1 SCM deviation reports submitted to municipal manager (reduction of number of deviations by 30 September 2024   | to service<br>providers within<br>30 days of<br>receiving<br>relevant invoice<br>by 30<br>September 2024     |
| Annual targets                  |               | Maximum of 4 SCM deviation reports submitted to municipal manager (reduction of number of deviations by 30 June 2025  | to service providers within 30 days of receiving relevant invoice by 30 June 2025                            |
| Audited baseline 2022/202       |               | 100%  |  |
| Original<br>Budget<br>R000's    | 2024/202<br>5 | n/a<br>n/a  |  |
| Weightin<br>gs                  |               | 5 2   |  |
| Key<br>performance<br>indicator |               | Number of SCM deviation reports submitted to municipal manager (reduction of number deviations)   | providers within<br>30 days of<br>receiving invoice  |
| Programme                       |               | SCM   |  |
| No.                             |               | 52  | No.  |



KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

Strategic objectives: To enhance good governance and public participation

|                                 | Evidence | AGSA audit<br>report  | AGSA Audit<br>Action Plan   |
|---------------------------------|----------|---|---|
|                                 | 4th Otr. | n/a   | Auditor General matters resolved as per the approved audit action plan by 30 June 2025 (Total organization )  |
| 2024/2025                       | 3rd Qtr. | n/a   | 50% of<br>Auditor<br>General<br>matters<br>resolved as<br>per the<br>approved<br>audit action<br>plan by 31<br>March 2025<br>(Total<br>organization |
|                                 | 2nd Qtr. | Obtain an Unqualified Auditor General opinion for the 2023/2024 financial year by 30 November 2024                      | n/a   |
|                                 | 1st Qtr. | n/a   | n/a   |
| Annual targets                  |          | Obtain an<br>Unqualified<br>Auditor General<br>opinion for the<br>2023/2024<br>financial year by<br>30 November<br>2024 | % of Auditor<br>General matters<br>resolved as per<br>the approved<br>audit action plan<br>by 30 June 2025<br>(Total<br>organization)               |
| Audited baseline 2022/2023      |          | Unqualifie<br>d Audit<br>Opinion  | 76%   |
| Original<br>Budget<br>R000's    | 2025     | n/a   | n/a   |
| Weighti                         |          | က   | 2   |
| Key<br>performance<br>indicator |          | Obtain an<br>Unqualified<br>Auditor<br>General<br>opinion for the<br>2023/2024<br>financial year                        | % of Auditor<br>General<br>matters<br>resolved as<br>per the<br>approved audit<br>action plan<br>(Total<br>organization)                            |
| Programme                       |          | Audit   | Audit   |
| No.                             |          | 6601  | 6602  |

|                                 | ESOREDIA SA   |  |   |  |
|---------------------------------|---------------|--|---|--|
|                                 | Evidence      | Internal<br>audit action<br>plan   | AGSA<br>audit action<br>plan  | Security<br>assessment<br>report   |
|                                 | 4th Otr.      | 100% of Internal Audit Findings resolved per quarter as per the Audit Plan (Total organisation )                     | n/a   | 4 security risk assessment conducted by 30 June 2025                       |
| 2024/2025                       | 3rd Qtr.      | of Internal Audit Findings resolved per quarter as per the Audit Plan (Total organisation )                          | Reduction of repeat audit findings by 31 March 2025 (total organization )     | 3<br>security risk<br>assessment<br>conducted<br>by 31 March<br>2025       |
|                                 | 2nd Qtr.      | 100% of Internal Audit Findings resolved per quarter as per the Audit Plan (Total organisation )                     | n/a   | 2<br>security risk<br>assessment<br>conducted<br>by 31<br>December<br>2024 |
|                                 | 1st Qtr.      | 100% of<br>Internal Audit<br>Findings<br>resolved per<br>quarter as per<br>the Audit Plan<br>(Total<br>organisation) | n/a   | security risk<br>assessment<br>conducted by<br>30 September<br>2024        |
| Annual targets                  |               | 100% of Internal Audit Findings resolved per quarter as per the Audit Plan (Total organisation)                      | 100% Reduction of repeat audit findings by 31 March 2025 (total organization) | 4 security risk assessment conducted by 30 June 2025                       |
| Audited baseline 2022/2023      |               | 26%  | New   | 4  |
| Original<br>Budget<br>R000's    | 2024/<br>2025 | n/a  | n/a   | n/a  |
| Weighti                         |               | 2  | 2   | က  |
| Key<br>performance<br>indicator |               | % of Internal Audit Findings resolved per quarter as per the Audit Plan (Total organisation)                         | %<br>Reduction of<br>repeat audit<br>findings (total<br>organization)         | Number of<br>security risk<br>assessment<br>conducted                      |
| Programme                       |               | Audit  | Audit   | Risk<br>management   |
| No                              |               | 6603   | 6604  | 6605   |



|                                 | Evidence      | Quarterly<br>Risk<br>assessment<br>reports   | Council   | Report and<br>Attendance<br>register   |
|---------------------------------|---------------|--|---|--|
|                                 | 4th Otr.      | 100% execution of identified risk mitigation plan within prescribed timeframes per quarter (total organisation ) | 4<br>MPAC<br>quarterly<br>reports<br>submitted to<br>council by<br>30 June<br>2025        | 3<br>Mayoral<br>outreach<br>programmes<br>initiated by<br>30 June<br>2024        |
| 2024/2025                       | 3rd Otr.      | 75% execution of identified risk mitigation plan within prescribed timeframes per quarter (total organisation )  | 3<br>MPAC<br>quarterly<br>reports<br>submitted to<br>council by<br>31 March<br>2025       | n/a  |
|                                 | 2nd Qtr.      | 50% execution of identified risk mitigation plan within prescribed timeframes per quarter (total organisation )  | 2<br>MPAC<br>quarterly<br>reports<br>submitted to<br>council by<br>31<br>December<br>2024 | 2<br>Mayoral<br>outreach<br>programmes<br>initiated by<br>31<br>December<br>2024 |
|                                 | 1st Offr.     | 25% execution of identified risk mitigation plan within prescribed timeframes per quarter (total organisation)   | 1<br>MPAC quarterly<br>reports<br>submitted to<br>council by 30<br>September<br>2024      | 1<br>Mayoral<br>outreach<br>programmes<br>initiated by 30<br>September<br>2024   |
| Annual targets                  |               | 100% execution of identified risk mitigation plan within prescribed timeframes per quarter (total organisation)  | 4<br>MPAC quarterly<br>reports<br>submitted to<br>council by 30<br>June 2025              | 3<br>Mayoral<br>outreach<br>programmes<br>initiated by 30<br>June 2024           |
| Audited baseline 2022/2023      |               | 94%  | r   | _  |
| Original<br>Budget<br>R000's    | 2024/<br>2025 | n/a  | n/a   | R 1 321<br>751,90  |
| Weighti<br>ngs                  |               | က  | က   | 2  |
| Key<br>performance<br>indicator |               | % execution of identified risk mitigation plans within prescribed timeframes (total organisation)                | Number of<br>MPAC<br>quarterly<br>reports<br>submitted to<br>council                      | Number<br>Mayoral<br>outreach<br>projects<br>initiated                           |
| Programme                       |               | Risk<br>management   | MPAC<br>programme   | Mayoral<br>Campaigns<br>(event<br>promotions)                                    |
| No.                             |               | 9099   | 6607  | 6608   |



| 9   |
|-----|
| 2   |
| 4   |
| 0   |
| Н   |
| 2   |
| 100 |
| a   |
| po  |
| a   |
| Ф   |
|     |

| GOODE NO. NA                    |              |   |   |  |
|---------------------------------|--------------|---|---|--|
|                                 | Evidence     | Outreach<br>Reports and<br>attendance<br>register                                 | Council   | Ward<br>Reports and<br>Attendance<br>register  |
|                                 | 4th Otr.     | 3<br>Speakers<br>outreach<br>programmes<br>initiated by<br>30 June<br>2025        | 4 ward committee reports submitted to council by 30 June 2025                             | 100% of wards that have held at least one councillor convened community meeting by 30 June 2025      |
| 2024/2025                       | 3rd Qtr.     | 2<br>Speakers<br>outreach<br>programmes<br>initiated by<br>31 March<br>2025       | 3<br>ward<br>committee<br>reports<br>submitted to<br>council by<br>31 March<br>2025       | 100% of wards that have held at least one councillor convened community meeting by 31 March 2025     |
|                                 | 2nd Qtr.     | 1<br>Speakers<br>outreach<br>programmes<br>initiated by<br>31<br>December<br>2024 | 2<br>ward<br>committee<br>reports<br>submitted to<br>council by<br>31<br>December<br>2024 | of wards that have held at least one councillor convened community meeting by 31 December 2024       |
|                                 | 1st Qtr.     | n/a   | 1<br>ward committee<br>reports<br>submitted to<br>council by 30<br>September<br>2024      | 100% of wards that have held at least one councillor convened community meeting by 30 September 2024 |
| Annual targets                  |              | 3<br>Speakers<br>outreach<br>programmes<br>initiated by 30<br>June 2025           | 4 ward committee reports submitted to council by 30 June 2025                             | 100% of wards that have held at least one councillor convened community meeting by 30 June 2025      |
| Audited baseline 2022/2023      |              | <b>~</b>  | 2   | New  |
| Original<br>Budget<br>R000's    | 2024<br>2025 | R 1 299<br>891,26   | n/a   | n/a  |
| Weighti                         |              | വ   | 5   | 5  |
| Key<br>performance<br>indicator |              | Number of<br>Speakers<br>outreach<br>projects<br>initiated                        | Number of ward reports submitted to council   | % of wards that have held at least one councillor convened community meeting                         |
| Programme                       |              | Speakers<br>outreach<br>(event<br>promotions)                                     | Ward<br>committee<br>programme  | Community meetings   |
| No                              |              | 6000  | 6610  | 6611   |

•



|                                  | Evidence | Signed<br>Approval<br>letters   | Council   | Minutes and<br>Attendance<br>register   |
|----------------------------------|----------|---|---|---|
|                                  | 4th Qtr. | 30<br>External<br>Mayoral<br>Bursaries<br>Awarded by<br>30 June<br>2025 | n/a   | 12<br>Council<br>portfolio<br>committee<br>meetings<br>held by 30<br>June 2025              |
| 2024/2025                        | 3rd Qtr. | n/a   | n/a   | 9<br>Council<br>portfolio<br>committee<br>meetings<br>held by 31<br>March 2025              |
|                                  | 2nd Qtr. | n/a   | reviewal of communicati on strategy by 31 December 2024 | 6<br>Council<br>portfolio<br>committee<br>meetings<br>held by 31<br>December<br>2024        |
|                                  | 1st Otr. | n/a   | n/a   | 3 Council portfolio committee meetings held by 30 September 2024                            |
| Annual targets                   |          | 30<br>External Mayoral<br>Bursaries<br>Awarded by 30<br>June 2025       | reviewal of communication strategy by 31 December 2024  | 12<br>Council portfolio<br>committee<br>meetings<br>(Section 79)<br>held by 30 June<br>2025 |
| Audited<br>baseline<br>2022/2023 |          | New   | 100%  | New   |
| Original<br>Budget<br>R000's     | 2024     | Opex  | n/a   | n/a   |
| Weighti                          |          | വ   | ro.   | ro  |
| Key performance indicator        |          | Number of<br>External<br>Mayoral<br>Bursaries<br>Awarded                | %<br>Reviewal of<br>communicatio<br>n strategy          | Number of<br>Council<br>portfolio<br>committee<br>meetings held                             |
| Programme                        |          | Bursaries   | Communicati   | Council   |
| No                               |          | 6612  | 6613  | GG14  |



| Skills / performance<br>Gap (in order of | Outcomes<br>expected<br>(measureable | Suggested training Suggested mode and / or of delivery | Suggested mode of delivery | Suggested time<br>frames | Work opportunity to practice skills or development | Support person |
|--|--------------------------------------|--|----------------------------|--------------------------|--|----------------|
| priority)                                | indicators)                          | activity   |                            |                          | area   |                |
|  | Post Graduate                        | Public   | Online                     | 18 Months                | Municipality                                       | Municipal      |
| Public Management                        | Diploma                              | Management   |                            |                          |  | Manager        |
|  |                                      | Diploma  |                            |                          |  |                |
|  |                                      |  |                            |                          |  |                |
|  |                                      |  |                            |                          |  |                |

OS OT BOZE.

J.M MABOA ACTING SENIOR MANAGER: CORPORATE SERVICES

# 4. SCORING GUIDE AGAINST THE KPI WEIGHTING

| Weighting | Performan | ce Levels | as per PM | S Framewo | ork |
|-----------|-----------|-----------|-----------|-----------|-----|
|           | 1         | 2         | 3         | 4         | 5   |
| 1         | 0.2       | 0.4       | 0.6       | 0.8       | 1   |
| 2         | 0.4       | 0.8       | 1.2       | 1.6       | 2   |
| 3         | 0.6       | 1.2       | 1.8       | 2.4       | 3   |
| 4         | 0.8       | 1.6       | 2.4       | 3.2       | 4   |
| 5         | 1         | 2         | 3         | 4         | 5   |
| 6         | 1.2       | 2.4       | 3.6       | 4.8       | 6   |
| 7         | 1.4       | 2.8       | 4.2       | 5.6       | 7   |
| 8         | 1.6       | 3.2       | 4.8       | 6.4       | 8   |
| 10        | 2         | 4         | 6         | 8         | 10  |
| 11        | 2.2       | 4.4       | 6.6       | 8.8       | 11  |
| 12        | 2.4       | 4.8       | 7.2       | 9.6       | 12  |
| 13        | 2.6       | 5.2       | 7.8       | 10.4      | 13  |
| 14        | 2.8       | 5.6       | 8.4       | 11.2      | 14  |

| Weighting | Performance Levels as per PMS Framework |    |    |    |    |  |  |
|-----------|---|----|----|----|----|--|--|
|           | 1                                       | 2  | 3  | 4  | 5  |  |  |
| 15        | 3                                       | 6  | 9  | 12 | 15 |  |  |
| 20        | 4                                       | 8  | 12 | 16 | 20 |  |  |
| 25        | 5                                       | 10 | 15 | 20 | 25 |  |  |
| 30        | 6                                       | 12 | 18 | 24 | 30 |  |  |
| 35        | 7                                       | 14 | 21 | 28 | 35 |  |  |
| 40        | 8                                       | 16 | 24 | 32 | 40 |  |  |
| 45        | 9                                       | 18 | 27 | 36 | 45 |  |  |
| 50        | 10                                      | 20 | 30 | 40 | 50 |  |  |



## 5. A SAMPLE OF CALCULATIONS PROCEDURE / METHODOLOGY

CCR

CONVERT TO 20%: FINAL SCORE DIVIDE BY WEIGHTING MULTIPLY BY 20

e.g. 86÷100×20=17.2

**KPA** 

CONVERT TO 80%: FINAL SCORE DIVIDE BY WEIGHTING MULTIPLY BY 80

e.g. KPA: 77÷101×80= 60.9

TOTAL: e.g KPA + CCR = 78.1

PERFORMANCE LEVEL ......(1 to 5) = (5% to 14% BONUS